

From: DPA EIS Helpdesk
Sent: Wednesday, September 04, 2002 10:37 AM
To: ALL DPA Statewide Staff; ALL DPA State Associates; DFYS Eligibility Staff
Subject: October Food Stamp Mass Change Job
Broadcast to All Staff from Systems Operations

October 2002 Mass Change Update

We will be running the Food Stamp Mass Change job again tonight, Wednesday, September 4, 2002.

You may work your food stamp cases and authorize October benefits today:

- Access the FSAD screen
- Press *ENTER*
- Change *ROLL* to your personal PCN
- Authorize October benefits.

All food stamp cases containing the *ROLL* PCN for October benefits will be mass changed tonight.

We appreciate your continued patience. The mass change job is running correctly, however, it did not run to completion last night because a worker deleted a benefit.

The Help Desk